ANNUAL REPORT 2018-2019
IT'S YOUR COALITION

To prepare for, respond to and recover from crisis using all available resources to provide patient care at the appropriate level in the most efficient manner for the best patient outcomes.

The Regional Emergency and Disaster Healthcare Coalition (REDi) continues to support and develop fundamental structures to ensure experts in healthcare are working collaboratively in the development of quality emergency preparedness and response processes across our region.

Serving 19 counties and four tribes in Eastern Washington

Jurisdictions
Adams, Asotin, Benton, Chelan, Columbia, Colville Tribes, Douglas, Ferry, Franklin, Garfield, Grant, Kalispel Tribe, Kittitas, Lincoln, Okanogan, Pend Oreille, Spokane, Spokane Tribe, Stevens, Walla Walla, Whitman, Yakima, Yakama Nation

3 Catchment Areas
Spokane | Wenatchee | Tri-Cities

Why are we here?
To prepare for, respond to and recover from crisis using all available resources to provide patient care at the appropriate level in the most efficient manner for the best patient outcomes.

Where are we going?
The Regional Emergency and Disaster Healthcare Coalition (REDi) continues to support and develop fundamental structures to ensure experts in healthcare are working collaboratively in the development of quality emergency preparedness and response processes across our region.

12 General Meetings
open to all members interested in networking, collaborating and planning

1076 Partner Organizations
blood centers, clinics, dialysis centers, emergency medical services, hospitals, long-term care providers, public health, tribal health, and more
A YEAR OF GROWTH

Eastern Washington saw an incredible amount of growth with the consolidation of three healthcare coalitions to one in July 2018. Coalition partners continued to form new relationships, provide expertise, attend coalition meetings, update plans, exercise plans, and invest in emergency preparedness work. We launched a new name, new brand, three planning processes, a Core Member Advisory Group, and the eastern Washington WATrac Advisory committee. Additionally, we expanded our Duty Officer and response capabilities, supported community events and exercises, provided training opportunities, and developed three regional exercises.

“The east side is in such a strong position, despite all the changes this last year...Our region is safer because of the work REDi is doing.”

- Hannah Kimball | Pullman Regional Hospital

Members getting up-to-date information through our newsletter 985
REDi Healthcare Coalition plans serve as the foundation for trainings and exercises in an effort to prepare to respond to incidents impacting the healthcare system in eastern Washington. Plans are developed with member feedback to ensure program sustainability, and plan efficacy and applicability in meeting healthcare and community needs.

The Preparedness Plan and Response Framework make up what was referred to as the ‘All Hazards Plan’ in former regions 7, 8, and 9. These two plans serve as umbrella documents for regional Healthcare Coalition annexes. They will be reviewed and updated annually, as well as following major incidents or large-scale exercises.
WATrac Trainings

WATrac trainings provided an opportunity for partners to learn and practice sending an alert, utilizing the Command Center, discussing decision making behind WATrac alerting, and learning the overall purpose of the system.

Over 21 attendees from eight agencies attended multiple trainings, advancing their skills as a collective. Attendees commented that the alerting activity was the most valuable aspect of the training. After the training, 83% of attendees felt confident in sending out a WATrac alert.

Attendees self-reported a 113% increase in knowledge by attending WATrac Training*

Patient Tracking Trainings

Trainings provided an opportunity for partners to discuss the process of patient tracking, learn and practice patient tracking data entry, and discover the hospital role in patient tracking.

Over 28 attendees from 10 agencies attended multiple trainings, advancing their skills. Attendees commented that practicing data entry in WATrac and discussing internal processes with other partners were the most valuable aspects of the training.

Attendees self-reported a 78% increase in knowledge by attending Patient Tracking Training*

WATrac Features

WATrac is a web-based application serving the Washington healthcare system by:

- Daily tracking of agency or organizational status, bed availability, and specialists
- Incident management and situational awareness for disaster planning and response

*Analysis by Spokane Regional Health District Data Center

Thank you to Confluence Health, Kadlec Regional Medical Center, Providence Sacred Heart Medical Center, and MultiCare Deaconess Hospital for hosting WATrac and patient tracking trainings.
EXERCISES

Collaboration Regionwide

Frozen Frenzy
Thomas Tantrum Coalition Surge Test

All three REDi led exercises focused on the catchment areas' ability to place, track, and evacuate patients, along with situational awareness, communications and patient surge.

12 planning meetings to exercise and evaluate the use of regional resources and processes including WATrac and the REDi Situational Awareness Response Process (SARP).

Exercise results included 342 patients placed. Differences in patient placement and tracking practices concluded cross-catchment planning is needed in order to standardize regional processes.

Looking forward, we plan to implement standardized training for regional patient placement and tracking. Exercises will continually improve our regional plans and training initiatives.
RESPONSE

24/7 service, 365 days a year

Event Support

The Duty Officer was active in action planning for community events through alert creation, WATrac monitoring, and situational awareness:

- Paradiso Festival
- Bloomsday
- Hoopfest
- Skyfest

Duty Officer

REDi’s Duty Officer supports its partners as the point of contact for coalition support in response to emergencies in the healthcare community.

How was eastern Washington affected?

- **Wildfire Season**: REDi had multiple inquiries and concerns from healthcare partners around wildfire smoke. REDi activated and provided regional situational awareness and resources relevant to the current wildfires and smoke concerns.

- **I-90 Bus Crash Mass Casualty Incident**: REDi received notification via the Duty Officer phone during the incident and later facilitated a community After Action Review meeting, followed by working with partners to write the After Action Report Improvement Plan.

- **Facility Power Outages**: Samaritan Hospital, Pullman Regional Hospital, and MultiCare Deaconess all informed the REDi Duty Officer of outages. REDi supported the impacted facilities by providing additional partner notifications, assisting WATrac operations, and contributing to situational awareness across multiple organizations.

- **Winter Weather Tri-Cities Dialysis Access**: The Healthcare Coalition received notification via email that a local dialysis center was having trouble transporting clients to their appointments because of the winter road conditions. REDi queried local emergency management, public health, and other dialysis centers to assist with finding solutions and resources.

- **Measles Response**: As part of the measles outbreak, the Washington State Department of Health (DOH) notified the REDi Duty Officer and requested information on current resource availability of Immunoglobulin in eastern Washington. REDi collected information from a sample population in each of the three catchment areas and reported back to DOH.
ENGAGE, COLLABORATE, BE INVOLVED

Coming together is a beginning. Keeping together is progress. Working together is success.

- Henry Ford

What we offer our members

- Regional preparedness through planning, training, and exercising
- Patient tracking
- Membership tracking
- Networking opportunities
- Resources to support Centers for Medicare & Medicaid Services accreditation regulations
- Emergency and disaster preparedness
- Liaison support
- Communication resources for emergency management
- Hospital bed updates statewide
- Regional and state committees & workgroups
- Webinars and online resources

Investing in your needs

- Salary & Benefits: 58%
- Direct Program Support & Management: 24%
- Supplies: 11%
- In-direct Agency Support: 7%

$894,633 Grant Dollars

Fiscal year | 7.1.18 - 6.30.19

2020 and Beyond

As we look to 2020, we are excited to continue community planning, exercising, training, and building our capacity to support regional healthcare emergencies and disasters. Thanks to our partners for their dedication to the safety and preparedness of their communities. We look forward to supporting these efforts as we work together to build regional capabilities in eastern Washington.

Connect with us today

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